## **COURSE SYLLABUS**

### MANAGEMENT INFORMATION SYSTEMS

Course code: 220146

### 1. General information

Course type		Number of credits	Number of learning periods	
General				
Basic		Theory: 2	Theory: 30	
Specialized		Exercise: 0	Exercise: 0	
Required	V	Practice: 1	Practice: 30	
Elective		Tractice. 1	Tractice. 30	

#### Learners:

Level	Bachelor
Discipline	Information Technology

## Course requirements:

Prerequisites	N/A	Course code:
Parallels	N/A	Course code:
Other requirements	N/A	

### 2. Learning resources

Prescribed textbooks	[1] Phạm Thị Thanh Hồng (2010). <i>Hệ thống thông tr quản lý</i> . Nhà xuất bản Bách khoa Hà Nội.					
Recommended textbooks	[1] Kenneth C. Laudon, Jane P. Laudon (2019). <i>Essentials of MIS 13<sup>th</sup> Edition</i> . Pearson.					
Other learning materials						

## 3. Course description

The course provides students basic and specialized knowledge on concepts of management information systems. The course also train students professional skills in developing and operating management information systems. Additionally, the course develops students'

appropriate awareness and attitudes on information security policies and ethical issues in deploying and operating management information systems.

# **4.** Course learning outcomes (CLOs)

After finishing the course, students will be able to:

		Satisfy LOs of the program	Satisfy LOs of the ABET				
<b>❖</b> Topi	❖ Topic 1: Disciplinary Knowledge and Reasoning						
L1.	Present an overview of the management information system concept and its components	1.2.3	B.1.2 B.1.3				
L2.	Identify requirements of the development/operation of management information systems	2.1.1	B.1.4 B.1.5				
L3.	Present strategies for developing management information systems.	2.1.3 2.2.1	B.1.6				
L4.	Present ethical constraints and security issues of management information systems	2.5.1 2.5.3 2.5.4					
<b>❖</b> Topi	c 2: Personal and Professional Skills and Attributes	l					
L5.	Determine essential steps to develop management information systems	4.2.1 4.2.2 4.3.4 4.3.5					
L6.	Deploy/govern/use management information systems.	4.4.1 4.4.2 4.4.3 4.5.2 4.5.3					
<b>❖</b> Topi	c 3: Interpersonal Skills: Teamwork and Communication	L					
L7.	Work in groups effectively.	3.1.2 3.1.5					

L8.	Look for resources, create reports, and present them	3.2.3 3.2.5			
❖ Topic 4: Conceiving, Designing, Implementing and Operating Systems in The Enterprise, Societal and Environmental Context – The Innovation Process					
L9.	Be aware of the important role of management information systems in digital era.	4.1.2 4.1.5 4.1.6			
L10.	Evaluate the impacts of management information systems on enhancing enterprise competitive advantages.	4.1.3 4.1.7			
L11.	Present benefits/risks of the application of management information systems in business and its social impacts.	4.1.5 4.1.7			

# **5.** Course content

Common contants	CI O-	Number of learning periods			
Course contents	CLOs	Theory	Practice	Others	
Chapter 1. Information systems in digital era		6	0	0	
1.1. Digital Era					
1.2. Digital business and global collaboration					
1.3. Competitive advantage of information systems					
1.4. Ethical and social issues in information systems					
□ Personal and Professional Skills and Attributes					
□ Interpersonal Skills: Teamwork and Communication					
□ CDIO in the enterprise, societal and environmental context					
Chapter 2. IT Infrastructure for Information Systems	L1, L2, L4	6	5		

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2.1. IT Infrastructure: Hardware and Software				
2.2. Business Intelligence Platforms: Database and Information Systems				
2.3. Communication, Internet, and Wireless Technology				
2.4. Information Systems Security				
☐ Personal and Professional Skills and Attributes				
☐ Interpersonal Skills: Teamwork and Communication				
□ CDIO in the enterprise, societal and environmental context				
Chapter 3. Typical Information Systems in Digital Era	L1, L2, L3, L9, L10	6	10	
3.1. Enterprise systems				
3.2. e-Commerce systems: Digital markets and products				
3.3. Decision support systems and knowledge management				
□ Personal and Professional Skills and Attributes			•	•
□ Interpersonal Skills: Teamwork and Communication				
□ CDIO in the enterprise, societal and environmental context				
Chapter 4. Development and management of Information Systems	L5, L6, L7, L8	6	15	
4.1. Information systems development process				
4.2. Information systems development methods				

4.3. Managing information systems development projects				
☐ Personal and Professional Skills and Attributes				
□ Interpersonal Skills: Teamwork and Communication				
□ CDIO in the enterprise, societal and environmental context				
Chapter 5. Management Information Systems Development Strategies	L3, L5, L6, L7, L8	6	0	
5.1. IT Applying Strategies				
5.2. Digital Transformation Strategies				
5.3. Critical success factors of information systems				
□ Personal and Professional Skills and Attributes				
□ Interpersonal Skills: Teamwork and Communication				
□ CDIO in the enterprise, societal and environmental context				
Summary of skills in o	course l	evel		
☐ Personal and Professional Skills and Attributes				
□ Interpersonal Skills: Teamwork and Communication				
□ CDIO in the enterprise, societal and environmental context				

## 6. Teaching and learning methods:

ID	Teaching method/technique		Description
M1.	Lecturing	<b>V</b>	
M2.	Questions – Answers	V	

M3.	Group-based Learning	V	
M4.	Problem-based Learning	V	
M5.	Project-based Learning	V	
M6.	Case studies	V	
M7.	Role play		
M8.	Demo	V	
M9.	Simulations		
M10.	Debate	V	
M11.	Game	V	
M12.	Brainstorming	V	
M13.	Think-Pair-Share		

## 7. Course assessment

ID	Assessmen	t activity		Quantity	Weight	LOs assessed
T1.	Text-based midte	erm exam	Ø	1	20%	L1-L11
T2.	Text-based final	exam	Ø	1	50%	L1-L11
Т3.	Practice midterm	n exam				
T4.	Practice final exa	am				
T5.	Report		Ø	1		L1-L11
Т6.	In-class exercises		Ø	4	10%	L5, L6
Т7.	Homework assignments		Ø	2	10%	L5, L6
Т8.	Question – Answ	ver	Ø	1	10%	L1-L11
Т9.	Term Project					
T10.	Final Exam					
Formula for Overall score ((T1+T6+T7+T8				T2)/2		

# **8.** Course requirements and expectations

### 8.1. Requirements on attendance

- Students are responsible for attending all classes. In case of absence due to force majeure circumstances, there must be sufficient and reasonable evidence.
- Students who do not attend more than 20% of the class sections, whether for reason or not, are deemed not to have completed the course and must re-enroll in the following semester.

### 8.2. Requirements and expectations on student behaviors

- Students must show their respects for teachers and other learners.
- Students must be on time. Students who are late more than five minutes will not be allowed to attend the class.
- Students should not make noises and interfere with others in the learning process.
- Students should not eat, chew gum, and use devices such as cell phones, music players during class hours.
- Laptops and tablets can only be used in class for the purpose of learning.
- Students who violate the above principles will be asked to leave the class and considered absent from the class.

#### 8.3. Requirements on learning issues

Issues related to applying for score reservation, scoring complaints, scoring, exam disciplines are done according to the Learning Regulation of Tra Vinh University.

#### 9. Tentative course instructor

Nguyễn Bảo Ân

DEAN DEPARTMENT HEAD LECTURER

Nguyễn Bảo Ân